



Sage 50

Accounting

(Release 2014.3)
Product Update

July 2014

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Sage 50 Accounting—Canadian Edition (Release 2014.3)

Important! Sage 50 Accounting product updates are only available to current subscribers of a Sage Business Care plan. Payroll updates and features are only available to current subscribers of a Sage Business Care plan with payroll tax table updates. If you do not know whether your subscription is current, or you need to sign up or renew your subscription, contact Customer Sales at 1-888-261-9610.

About this update

This product update covers all product solutions of Sage 50 Accounting (Release 2014.3) and contains fixes for known issues. See [Resolved Issues](#). This product update includes the updates from previous releases.

How is Sage 50 Accounting updated?

- Automatically, using Sage 50 Accounting (recommended)
- Manually, using Sage 50 Accounting.
- By downloading the update from the Sage 50 web site.
- If you have paid to receive a CD, by running the product update CD.

Back up your data	Always back up your data before installing your product update, and before any major changes, such as before advancing the session date to a new calendar or fiscal year.
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How to automatically update Sage 50 Accounting

Sage 50 Accounting automatically checks for product updates whenever you are connected to the Internet. When an update is available, the update downloads in the background. When you close Sage 50 Accounting, you will be notified that an update is available to be installed. Click Yes to install it. You do not need to enter any information during the update process.

For more information, search for “Automatic Updates” in the Help.

How to manually update Sage 50 Accounting

By default, “Automatic Updates” are turned on. We recommend that you keep this setting turned on. If you choose to turn off this option, you can always manually download the updates when you are connected to the Internet. To turn off or on automatic updates, follow the steps below:

1. In the Home window, on the Setup menu, select User Preferences and then Options.
2. Select Automatically Download Product Updates and Prompt User to Install Them.
3. Click OK.

Download product updates from the Sage 50 website

For your convenience, updates are also available on the [Sage 50 website](#). Please follow the installation instructions.

Important! Updating Sage 50 Accounting in a multi-user environment (Sage 50 Premium Accounting and higher)

- Install this product update on all computers running Sage 50 Accounting, including computers on which you have performed server-only type installations of Sage 50 Accounting.

Sage 50 Accounting (Release 2014.3)

What's new and product improvements

Sage 50 Accounting includes the following improvements:

Updated printing for forms and improved payroll experience

	First Step	Pro	Premium	Quantum
Improved T5018 printing		Yes	Yes	Yes
Upgraded printing technology for ROE		Yes	Yes	Yes
Simplified activation for payroll features		Yes	Yes	Yes
Quick access to online filing option for T4s		Yes	Yes	Yes

Improved T5018 printing

Like T4 slips or other government forms, you can now print the T5018 slips on plain paper. You do not have to order forms or spend time adjusting the printer margins. Just print.

Upgraded printing technology for ROE

If you are still using pre-printed forms for Records of Employment, you will notice that the information prints clean and crisp. We have taken time to upgrade to a PDF printing solution just for ROE.

Simplified activation for payroll features

While you work in Sage 50 Accounting, it is now easier than ever to start using payroll. We have eliminated one step in the process. You no longer have to enter a Payroll ID. Just start processing paycheques, remitting taxes, and filing tax forms. Your software will recognize whether or not you subscribe to a Sage Business Care plan with payroll. (Internet connection is required)

Quick access to online filing option for T4s

You wanted another access point. We listened. Now you can easily access the Export T4s (Internet File Transfer) window from the T4 Slip and Summary Options window. Making your work easier is our goal.

Easy access to product help and learning

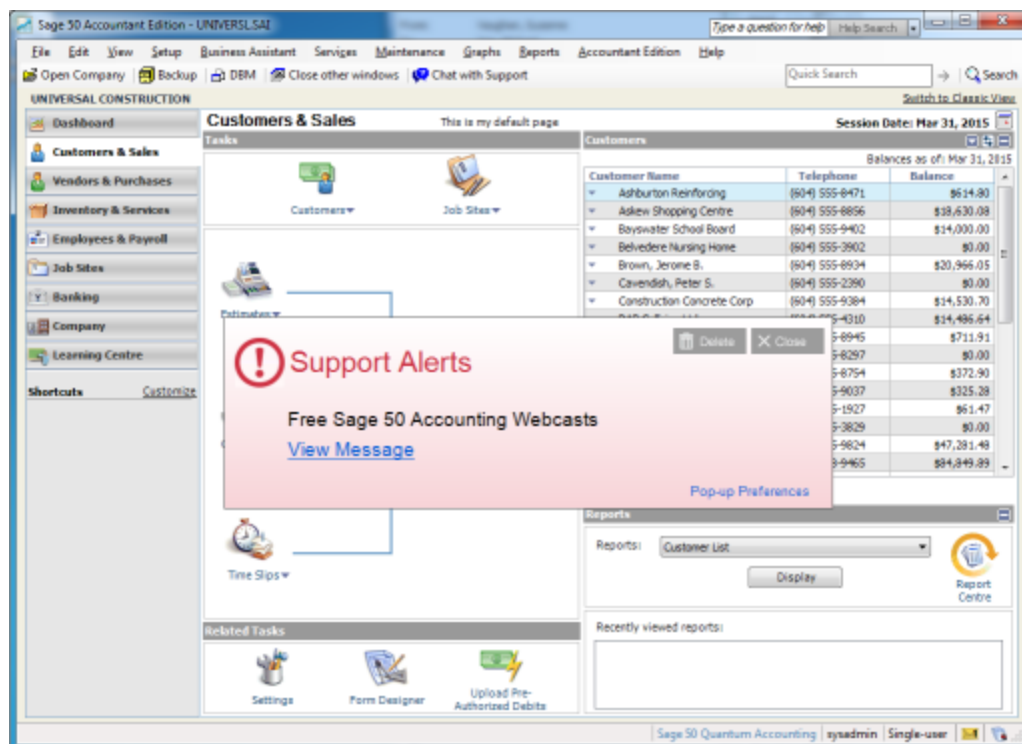
	First Step	Pro	Premium	Quantum
Chat with Support in one click	Yes	Yes	Yes	Yes
More visible Message Centre	Yes	Yes	Yes	Yes
Quick Access to the Learning Centre	Yes	Yes	Yes	Yes

Chat with Support in one click

Need help or information? Easy access to our knowledgeable technical support and customer service teams is now available through the home window. Make sure your service plan is up to date to benefit from time-saving feature.

More visible Message Centre

Product communications are important for your business, especially when updates become available. We don't want you missing anything so now you will have a better notification pop up window when a message is available for you to view. You will still be able to manage all your messages within the Message Centre.



Quick Access to the Learning Centre

With one click from the Home Window, you can find the best way for you to learn Sage 50 Accounting through Sage University. Log on or create an account and start learning.

Resolved Issues

This product update has resolved the following issues:

- (First Step Accounting and higher) When working in Enhanced View, pressing the F1 key would not open the Help.
- (First Step Accounting and higher) In the Vendor Records window, there were refresh issues when using the letter keys in the Vendor field and pressing Tab.
- (Pro Accounting and higher) If an order with multiple items had an item whose back order quantity had been filled and that item was removed from the inventory records, the order could not be removed or adjusted.
- (First Step Accounting and higher) When using a customized invoice and a logo, if you chose to email the invoice, the logo would enlarge and cover the address.
- (First Step Accounting and higher) When printing two or more copies of a multi-page invoice and using the page 1 of x format, the page numbering would not revert to page 1 on the second and subsequent copies

Discontinuations

Removal of Crystal Reports. Refer to [Knowledgebase article](#).

Sage 50 Accounting (Release 2014.2)

What's new and product improvements

There are no new features in this release.

Resolved Issues

This product update has resolved the following issues:

- (First Step Accounting and higher) After running the Advanced Database Check, a confirmation would appear with a link to a knowledgebase article that did not exist.
- (First Step Accounting and higher) After downloading and installing a product update, you would be prompted to download and install the same update.
- (Pro Accounting and higher) If you processed a sales invoice with a US credit card through Sage Exchange, an error message would appear.
- (Pro Accounting and higher) In the T5018 Slips Options window, the button labels in the Select Year group had numerical values that were not properly configured.
- (Pro Accounting and higher) In the Payroll Cheque Run window, if you selected an employee who receives direct deposit, selected the options to print direct deposit and email direct deposit, and then clicked Print direct deposit stubs, an error would occur.
- (Pro Accounting and higher) If you had created a recurring paycheque with a project allocation and you changed the project allocation percentage, the recurring paycheque would not update.
- (Pro Accounting and higher) If you had created a paycheque that contained a user-defined benefit and tried to look up or adjust that paycheque, the user-defined benefit would be missing.
- (Pro Accounting and higher) An expired payroll ID was incorrectly showing as active in the Support Info window.

Sage 50 Accounting (Release 2014.1)

What's new and product improvements

Sage 50 Accounting includes the following improvements:

Improved updates and installation experience

	First Step	Pro	Premium	Quantum
Efficient updates and installation	Yes	Yes	Yes	Yes
Minimized file size for faster downloads and installation	Yes	Yes	Yes	Yes

Efficient updating and installation

If you're updating from the Sage 50 Accounting 2013.3 release or Sage 50 Accounting (Release 2014.1), you get to experience product updates that are quick, convenient, and effortless. We've eliminated work inter-

ruptions by making the updates download in the background. We've also simplified installation even further by not requiring you to enter your key code or serial number if you're connected to the internet.

Minimized file size for faster downloads and installation

Your time is valuable for your business. We've given you back some more by making product downloads and installation much faster with a smaller file size.

Sales Taxes - Keep Up With Government Changes

	First Step	Pro	Premium	Quantum
Changes to the Manitoba sales tax	Yes	Yes	Yes	Yes

Changes to the Manitoba sales tax

Effective July 1, 2013, the Manitoba Retail Sales Tax (RST) rate increased to 8%. This tax is calculated on the selling price of most goods and some services, before the GST is applied. New companies created in this release use the new rate of 8%.

For further information about this change, go to [Retail Sales Tax](#).

Increased stability

	First Step	Pro	Premium	Quantum
Database upgrade	Yes	Yes	Yes	Yes

Database upgrade

Your business is always moving forward and so should your software. We're preparing for tomorrow by upgrading the Sage 50 Accounting database to MySQL 5.6.10. This new technology provides you with increased stability and gives you peace of mind as your business grows.

Technology to help you get the most out of your Sage 50 Accounting investment

	First Step	Pro	Premium	Quantum
Sage Advisor	Yes	Yes	Yes	Yes

Sage Advisor

New technology has been added to Sage 50 Accounting that will help you discover valuable capabilities so you can become more efficient and effective while using Sage 50 Accounting. You'll get information where and when you need it.

Resolved Issues

This product update has resolved the following issues:

- (First Step Accounting and higher) When converting an existing company file to Sage 50 Accounting (Release 2014.0), the database could not be updated and an error message would appear.
- (First Step Accounting and higher) When opening Microsoft® Outlook® 2013, an error message would appear.
- (First Step Accounting and higher) If you were working in French and exported reports to Microsoft® Excel, formulas would appear as text instead of a calculated value.

- (First Step Accounting and higher) If you had worked in your own company file and then opened the sample company, the sample company file would become the last company you worked on and you would have to browse to find your company file.
- (Pro Accounting and higher) If you were assigning sales taxes to multiple lines in the General Journal, the scroll bar would sometimes disappear from the Sales Tax window.
- (Pro Accounting and higher) If a paycheque was processed with a user-defined benefit and a payment against a payroll advance, the paycheque transaction would not be balanced and the journal entry was incorrect.
- (Pro Accounting and higher) If a paycheque was processed with a payment against a payroll advance and with vacation paid, the YTD values would be incorrect.
- (Pro Accounting and higher) When creating an Inventory Summary report, if multiple inventory items with historical values were selected and you had selected Report quantities in Selling units, the quantity for one of the selected items would be incorrect.
- (Pro Accounting and higher) If you removed all payroll income linked accounts, except Regular, then selected a different expense account on the Income tab of the employee record, and processed a paycheque, the Income tab of the paycheque would be blank when looked up.
- (Pro Accounting and higher) In the Sales, Purchases or Paycheques window, if you opened the Project Allocation window and closed it by clicking the X button without having allocated anything, Sage 50 Accounting would generate an unexpected error.
- (Quantum Accounting and higher) If you opened a Project Actual vs Budget report that included multiple years of financial history, the Actual amount may have been incorrect.

Sage 50 Accounting—Canadian Edition

Customer Sales: **1-888-261-9610**

Customer Service: **1-888-222-8985**

Customer Support: **1-888-522-2722**

www.Sage50Accounting.ca

